



Provider Communication

| Subject: | Provider Update Training changes beginning September 22 | Priority: | High |
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| Date: | September 17, 2003 | Message ID: | ACSBNR-09172003-1 |

Dear Provider:

A new format has been implemented which includes system updates, procedure changes, billing tips and in-depth Crossover/COB Training. Members of the ACS escalation team will be present with remote system access to research outstanding provider issues.

The sessions are scheduled for September 22 in Gainesville, the 23rd in Dalton/Rome, the 25th in Thomasville and the 29th in Augusta. Please register for the session nearest you at https://www.time2reg.com/reg/ghpconferences/secure/Default.asp as space is limited.